

Design Principles

The principles of design influence the way users view and interact with a visual message. When implemented purposefully, they can be used to create an emotional with your audience, as well as enhance the overall user experience.

- **Start with your audience needs:**

- What is the purpose of the communication tool?
- How will it be used?
- Who is your audience? What traits define them (occupation, location, values)?
- How can you connect and engage with your audience?
- What is the end goal? What action do you want your audience to take?
- Understand your audience's make-up (structural barriers, cultural nuances, education level, etc.)

- **Create a clear hierarchy structure to guide a person through the content and provides clues to interpret the content:**

- Headline (emphasize): what is the main point of communication?
- Explanation: the details of the story, program or event
- Supporting information: data, when/where/who/how
- Call to action: website link, phone number, location
- Organization logo and/or name

- **Compose your layout of visual elements to make it easy for your audience to navigate your layout:**

- Create a clean and simple layout. Look at the overall composition and strive for balance.
- Use plain language
- Choose a limited palette of appropriate compatible colors, usually 2-3 colors
- Use up to two typefaces that are appropriate and complimentary
- Make sure your text is legible with enough contrast, especially if it's over an image or in a color block
- Group together related items (blocks of text or elements in a graphic)
- Make use of negative or "white" space (breathing space without design elements)
- Use adequate margins to set apart graphic elements and to define sections
- Add contrast to catch the user's eye or emphasize content (with color, size or text style)
- Use relevant authentic photos or illustrations to add interest
- Use textures and patterns sparingly as subtle elements
- Be consistent throughout all your materials by repeating certain elements (color palette, typography, and graphic style)

CONTENT FACTORS: WHAT, WHY, WHO, HOW

- FLYER BEFORE -

- **WHAT:** The PURPOSE is unclear. (What is the reason to call?)
- **HOW:** The CALL TO ACTION should follow the WHAT and WHY
- **WHY** the customer should take action is buried and should have more prominence
- The DATA is secondary and should follow the **WHAT** (purpose)
- **WHO** is providing the service: clarify the relationship (i.e., partner or sponsor)

- FLYER AFTER -

- **WHAT** the purpose is
- **WHY** the customer should take action
- Back it up with a TESTIMONIAL and/or DATA
- **HOW:** CALL TO ACTION with contact info + links
- **WHO** is providing the service or product
- Include PARTNERS/SPONSORS